After thirty years of research in two dozen industries involving 25,000 individuals, VitalSmarts observed leaders struggle with poor performance, stalled change initiatives, low productivity, and strained relationships—confirming that leaders who avoid talking honestly with the right people about the right issues can expect poor results.

On the other hand, top-rated leaders routinely employ skills that turn diverse thought into synergy and synergy into results by mastering crucial conversations. In short, when the stakes are high, opinions differ, and emotions run strong, the best individuals, teams, and organizations:

- Speak up and encourage others to do the same—no matter the topic, power difference, or sensitivity of the subject.
- Create an environment where people share their best ideas, make wise decisions, and then act on those decisions with conviction.
- Speak persuasively, and not abrasively.

Based on the award-winning training program, Crucial Conversations, and the bestselling book of the same title, this speech guides audiences through the steps to mastering crucial conversations to achieve alignment, agreement, and execution.

Contact us to book this speech today!

Participants will learn high-leverage tools for securing breakthrough results personally and professionally.

Length: 1 to 3 hours
Audience: General to Executive Level
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