Quick Reference Guide for Installation of DEXIS® Platinum Sensor

Verify System Specifications

Before installing the DEXIS Platinum Sensor, it is necessary to verify that the computer meets or exceeds minimum requirements for the current version of DEXIS. Up-to-date DEXIS System Requirements are available at www.dexis.com under Get Support ➔ SYSTEM REQUIREMENTS.

Please be aware the specifications listed in this document represent the minimum requirements for DEXIS to function. Whenever possible, we recommend utilizing hardware above the minimum specifications as faster processors and hard drives and more memory will enhance performance.

Especially important specifications to check are:

- Operating System
- System Memory (RAM)
- Central Processing Unit (CPU)
- Motherboard
- USB ports
- Hard Disk Drive

If any specifications of the workstation do not meet or exceed the minimum requirements, it will be necessary to upgrade the computers prior to installing the DEXIS Platinum Sensor.

Please NOTE: Platinum sensors are compatible with DEXIS 9.0 or higher or DEXIS Imaging Suite.
Run the DEXIS Platinum install

Once all system specifications have been verified to meet requirements, installation of the DEXIS Platinum Sensor can proceed on computers where X-rays will be taken.

1. Log on to any one of the workstations as **Administrator**; Administrator rights are required to complete the install.

2. Close all other programs.

3. Carefully plug the USB plug end of the sensor cable into the PC USB port. Do not use force; ensure that the plug is properly oriented with the PC USB port. Try rotating the USB plug 180° if it does not easily insert into port on the initial try.

4. Since DEXIS Platinum drivers are pre-installed with DEXIS imaging software, these drivers will begin to install automatically, and Windows will indicate that the device is ready to use.

5. Insert the calibration disk for the attached sensor into the DVD drive (the serial number for the sensor is written on the disk). The CD should start automatically. If not, the installer can be launched by clicking on **My Computer**, opening the DVD drive folder, and double-clicking **DEXIS_Platinum_Sensor_Files.exe**.
6. The **InstallShield Wizard** will load to the Welcome screen. Click **Next** to continue.

7. Set the location to which the calibration files should be installed to **C:\Program Files\DEXIS\FlashDir**.
8. Click **Next** to continue.

9. With the default path set, the installation is ready to begin; click **Install**.
10. A progress bar will indicate that the files are installing.

11. When complete, click **Finish** to close the **InstallShield Wizard**.
12. To verify that the sensor drivers and calibration files where installed correctly, launch **DEXIS Imaging Suite** and select a patient.

13. Go to the patient’s **DEXray** module and click the x-ray acquisition icon to open the **Intraoral X-ray** window.

14. Set the sensor type to **DEXIS Platinum Sensor**.

15. Select any tooth to start the x-ray acquisition. With the drivers and calibration files correctly installed the message; **“Please trigger the X-ray tube now”** will appear.

16. The Platinum Sensor is now installed and ready for use.

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**Please NOTE:** Clinicians should review the Manual for the Indications for Use/Intended Use prior to using **DEXIS Imaging Suite**.

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**Where to go for help**

DEXIS has created Quick Reference Guides for other installations and setups. Please refer to [www.dexis.com](http://www.dexis.com) under **Get Support 🌐 Quick Reference Guides** to find a complete list of these guides. There are other resources on the **Get Support** page, as well.

You may contact DEXIS Technical Support via phone at 888-883-3947, Option 1, or by email at support@dexis.com.