**Important Information**

*Change of operating system Windows XP to Windows 7: Microsoft ends support for Windows XP.*

We would like to inform you that Microsoft ended its support for Windows XP ([http://www.microsoft.com/en-us/windows/enterprise/end-of-support.aspx](http://www.microsoft.com/en-us/windows/enterprise/end-of-support.aspx)).

To make sure you have a fully supported version we strongly recommend you to upgrade your operating system at your earliest opportunity. Following, possible scenarios for KaVo customers and recommendations for the converting to Windows 7 will be showed.

**Tips for KaVo multiCAD user:**

At this time KaVo multiCAD Design Software (Version 2.6 and 2.7) is supported on computers with Windows XP, but due to Microsoft updating key components, KaVo might be forced to discontinue support for Windows XP in the future. Furthermore there is to expect a higher computer performance because of the expanded functionalities, so that these functionalities are not available on with a Windows XP practiced computer.

As least compromise, the separation of the Scan- and CAD-function can be supplemented by another efficient Computer. After that, the old PC is taking over only the scan function. The construction takes places on the new, modern PC (Sherpa solution).

If you want to replace your old PC with a new machine please make sure it complies with our defined minimum system requirements in the following chart.

<table>
<thead>
<tr>
<th>Item</th>
<th>Minimum Requirements</th>
<th>Recommended</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPU</td>
<td>Quad-Core 2.8 Ghz</td>
<td>Intel Core-i7 – 2600</td>
</tr>
<tr>
<td>RAM</td>
<td>4 GB</td>
<td>6 GB</td>
</tr>
<tr>
<td>Graphics</td>
<td>1 GB Video RAM by Nvidia or ATI</td>
<td>Nvidia GTX 560 with 2GB Video RAM</td>
</tr>
<tr>
<td>Screen resolution</td>
<td>1080p (1920x1080 or higher)</td>
<td>1080p (1920x1080 or higher)</td>
</tr>
<tr>
<td>Power</td>
<td>450 Watt</td>
<td>600 Watt</td>
</tr>
<tr>
<td>Operating System</td>
<td>Windows 7 32 Bit</td>
<td>Windows 7 64 Bit</td>
</tr>
</tbody>
</table>
From KaVo the KaVo CAD/CAM Workstation is validated. This one you can order with the material number 1.009.5739.
You also can order the required software KaVo multiCAD for separated construction computer with the number 1.008.9313. For more information your sales rep will of course be made available to you.

**Tips for KaVo Everest Scan Pro user:**
For Everest Scan Pro KaVo only supports PCs purchased from KaVo as few PCs are compatible with this scan.
Generally we recommend for KaVo Everest Scan Pro 4101 and 4102 to migrate to Windows 7 64-bit.
As it is impossible to separate Everest Scan Pro from related PC it is mandatory to send in the whole scanner system for modification. At KaVo Warthausen outdated XP-computer will be exchanged by up-to-date Windows 7-PC and then sent back to you.

Please kindly take note that unfortunately it is not possible to perform the migration locally in your office.

For arranging the exchange of the computer please contact our customer service center via phone 0049 (0) 7351 56 4900. Then please send your Everest Scan Pro including PC for modification and send it to the following address:

**KaVo CSC Repair**
Attn. Erich Seidl
Bahnhofstraße 20
88447 Warthausen
Germany

The modification will cost about 2.900, - EUR (including new Windows 7-PC (1.009.5739 CAD/CAM Workstation + Windows 7) as well as four hours working time). The exchange of computer will take about one week. It’s possible to order a loan scanner system at a cost. For further information please contact KaVo CSC Repair: Service.Reparaturen@kavo.com ; 0049 (0) 7351 56 4900.

**Tips for KaVo Energy CAD user:**
**KaVo Energy CAD not suitable for Windows 7.**

Please furthermore bear in mind that KaVo Energy CAD Software can only be run on Windows XP. Unfortunately it is not possible to use Energy CAD Software on Windows 7-PCs.
Several years ago KaVo Energy CAD Software has been faced out and replaced by KaVo multiCAD Software. Since that date there was no further development, neither any updates or upgrades for KaVo Energy CAD Software, so that functionality with Microsoft operating system Windows 7 cannot be ensured. That’s why we strongly recommend replacing outdated Energy CAD by up-to-date multiCAD software. Therefore just order material number 1.008.9312 KaVo multiCAD Basic software at standard list price 4.099, - EUR. In addition to that we offer several upgrade modules, e.g. TruSmile, DicomViewer, Implant module, Bar Design,...that can be ordered separately. Your sales rep will be glad to support you with your order.

For any questions please don’t hesitate to contact us at any time:  
KaVo CSC Repair: Service.Reparaturen@kavo.com ; 0049 (0) 7351 56 4900  
KaVo Technical Support: Service.Everest@kavo.com; 0049 (0) 7351 56 2100

Kind regards,  

i.A. Marina Fischer  
Int. Junior Product Manager CAD/CAM